



Matthew House
REFUGEE WELCOME CENTRE - WINDSOR

2025 ANNUAL REPORT



*Hope,
Home &
Family*

A YEAR OF THANKS!

First, we would like to thank all of our individual donors that have faithfully supported the ministry of Mathew House. We could not offer the help that is needed without your support. **Thank you!** Second, we would like to thank those churches, ministries, and businesses that have given of their hearts with finances, food, and many other gifts. Every gift is a blessing to those living at Mathew House and we appreciated all your gifts. **Thank you!** Third, we want to thank all our volunteers that give of their time and talents to support our families. Again, we could not support these beautiful people without your support. **Thank you all!** Fourth, we would like to thank all our staff for their talents and hearts to serve. Without you Mathew House could not welcome so many beautiful people looking for a new home and a fresh start. **Thank you all!**

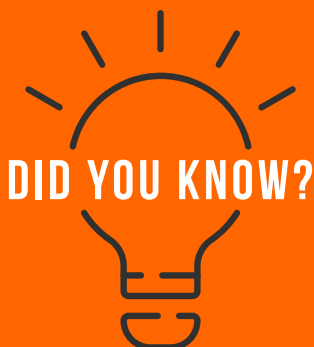
Fifth, we want to thank Mathew House's CEO, Mike Morency, for his dedicated leadership and a heart for the ministry of Mathew House!! Having the right person leading makes all the difference and we take this time to say *"thank you Mike, for your leadership."* **Thank you Mike!** Last we want to thank all our Board Members for serving faithfully as servants to the ministry of Mathew House!! **Thank you all!**

Father, may your hand of love and mercy rest on Mathew House as we stand together in support of so many beautiful people looking for a new home.



Rev. Larry Graham
Board Chair

Thank You!



As part of our work to support refugee claimant outcomes, Mathew House is part of the following research, networking, and advocacy groups :

- Canadian Council for Refugees
- Ontario Coalition of Service Providers for Refugee Claimants
- W-E Local Immigration Partnership
- Settlement Partners Information Exchange Committee
- N4 - National Newcomer Navigation Network
- Canadian Faith-Based Shelter Network
- Refugee Highway Partnership
- UNHCR Ontario Border Working Group
- Canada/US Border Network
- Canada-US Border Legal Rights Clinic

ABOUT MATTHEW HOUSE



Vision

Our vision is for every Refugee Claimant arriving in Southwestern Ontario to feel welcomed and have access to the services and supports they need to **thrive**.



Mission

Matthew House Windsor brings **hope** by providing a temporary **home** and settlement supports for Refugee Claimants, empowering them to become contributing members of the Canadian community.



Since 2017 the number of displaced people in the world has surged from 64 million to more than 135 million! Of those, **8.8 million are refugee claimants** who are not eligible for government support in Canada and have no one to welcome them or help them rebuild their lives.

Matthew House is a regionally recognized, registered charity with a 22-year track record of proven results. We currently provide transitional housing and settlement supports for asylum seekers who have arrived in Windsor-Essex seeking safety and a fresh start. **Our holistic model starts at arrival and does not end until they have become self-sufficient, contributing members of our communities.**

Core Values



Loving Service



Holistic Approach



Replicable Model



Faith Based



Community



Collaborative



Human Dignity



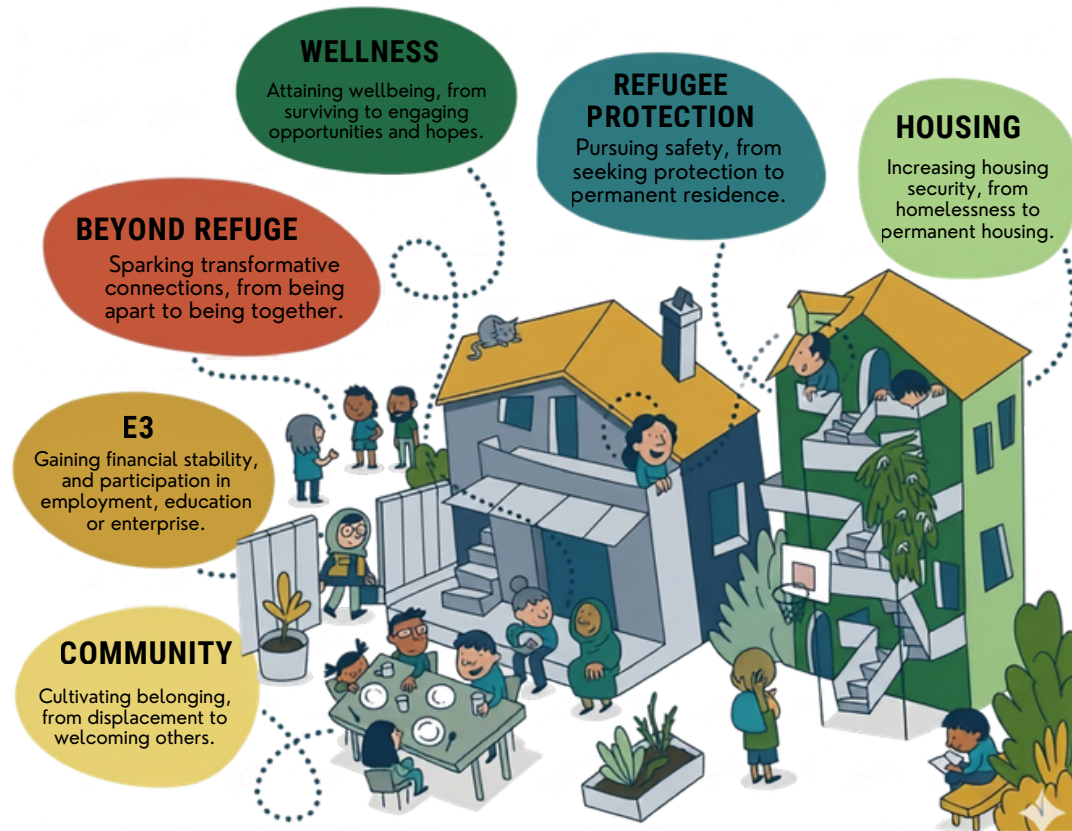
Respect



Professionalism

PROGAM MODEL

Our Program Model moves refugee claims from arrival and welcome to healing and wellness, and ultimately to community integration and full participation as quickly as possible!



In 2025 Refugees were provided with:

- After School and Homework Help
- Employment Supports
- Church and Cultural Connections
- Community Building Activities
- Furniture and Household Items
- Transportation
- Technology Access and Support
- Legal Supports
- Mental Health Counselling
- Health and Dental Care
- Education and Entrepreneurship
- Back to School Supplies
- Community Orientation
- Spiritual Care

TEAM SPOTLIGHT



Rev. Mike Morency
Executive Director



Yancy Coto
Settlement Coordinator



Hanan Khalaf
*Co-Coordinator
Chappell Site*



Brenda Wiwo
*Shelter Coordinator
Forest Glade Site*



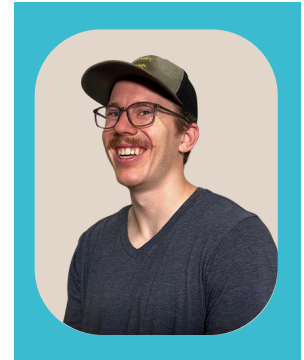
Heidi Hotz Nourse
Resource Developer



Mily Fuentes-Sanabria
Finance Coordinator



Nigel Sitashe
*Shelter/Co-Coordinator
Chappell Site*



Sam Molloy
Properties Manager



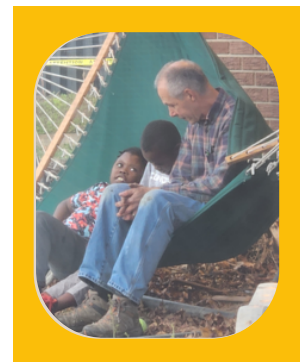
Caleb Haukenfrers
*Property Coordinator
Chappell Site*



Rev. Ed Robinson
*Spiritual Care (Retired)
Forest Glade Site (VOL)*



Rev. James Odedeyi
*Spiritual Care
Chappell Site (VOL)*



Dale Anderson
Property Support (VOL)

Matthew House is blessed to have a team of incredibly caring, passionate, and professional staff and volunteers who diligently serve the men, women, and children who come to Matthew House each year! **Without them there would be no home and no family!**

Thank You!

STRETCHING and GROWING



While 2024 was about “*MORE*,” **2025 proved to be about STRETCHING and GROWING both as individuals and as an organization.** The year brought us challenge upon challenge that could have severely hampered our ability to serve the precious men, women, and children we journey with. Yet, time and again, the Matthew House Family of staff, volunteers, donors, and partners, rallied to ensure that each and every refugee continued to feel the welcome and love that is our hallmark.

A drop in donor revenue caused by the current economic environment forced us to do more with less and less. This necessitated changes in policies, reduction of some services, and staff cut-backs, while at the same time, vigorously protecting the mission, vision, and values of Matthew House. As a result, staff and volunteers were stretched thin, and some even experienced burnout. However, **the situation also caused new leadership to rise up, and for staff and volunteers to demonstrate new skills that will benefit the organization for years to come.**

2026 also saw the Canadian Government make **changes to legislation that has resulted in our system being more like the U.S.** As a result, staff have had to continuously educate themselves in order to ensure positive outcomes for our families. However, even with our best efforts, we have seen an increase in refugees suffering due to these changes. These challenges and negative impacts weigh heavy on our team, yet **they never give up advocating for our families.**

Over the past nine years, it has been my privilege to provide leadership to the Matthew House Family. **During this time we have had exponential growth and expanded to two sites and increased our capacity by 1,692%!** We protected residents from COVID-19 and came through the pandemic without a single outbreak. We have become the recognized leader for Refugee Claimant supports in Southwestern Ontario. We provided safe and welcoming shelter and settlement supports for over 7,000 men, women, and children, and we have seen hundreds not just settle in our communities but successfully engage in professions and enterprise! Ensure you are signed up for our newsletter to read some incredible stories!

I am so incredibly humbled and grateful for the donors, partners, volunteers, students, Board Members, and staff who daily pour into the lives of these we are blessed to call family! While I get a lot of credit, **it is truly YOU who make the work happen** and each and every positive outcome is a result of YOUR INVESTMENT. So, from the deepest of my heart, to each of you, I say THANK YOU!

I know that Matthew House is not finished growing and stretching, so, in mid-2026, I will be taking a sabbatical in order to refresh my body, mind, and spirit for the next chapter. This time will also increase capacity for the future of the organization by **empowering a “next generation of leadership.”** But, don’t worry, as the Board has put a plan in place to ensure effective operations during this time, and I am confident in the capacity our team has developed.

To our donors, partners, staff, students, and volunteers, again I say, Thank you! YOU are the ones that ensure refugees are welcomed and find a place of hope and healing. YOU are the ones who help them rebuild their lives and welcome them into community. **Without YOU there would be no HOPE, HOME, or FAMILY!**



Mike Morency
Executive Director

There’s a common saying that “God works through people,” and I am truly blessed to work alongside a group of people who He truly uses to restore the lives of vulnerable people from around the world!



YOU did this in 2025!



837

received Settlement Supports
refugees from 36 nations
and 7 language groups!



249

received shelter, food,
transportation, and medical support
52,290 nights of shelter!



1,822

connected to health, wellness,
and social service supports



174

received furniture, household items
and support to move into
permanent housing



226

connected to employment,
education, or enterprise



4,685

meals were provided and
\$15,229 worth of food was rescued,
including 603kg of fresh produce



78

children received backpacks and the
supplies they needed to start school



143

awoke on their first Christmas in
Canada to presents under the tree

These are just some of the ways YOU impacted lives in 2025.
If you have questions about specific numbers and impact, just reach out to us!

*"People at Matthew House are ready to help you.
They don't discriminate. They are thoughtful.
You can't fail. They won't let you."*

*"Matthew House taught me that resilience is built, not just through individual strength,
but through the collective support of a community. I will be forever grateful for the
place that helped me transform my life and allowed me to help others transform theirs."*

*"There is a saying from my home country, "When you find yourself in a
strange place, just join in and dance the way they dance." Matthew House
enabled me and my son to dance again!"*

*"I am just one of many examples of what Matthew House can do for a family and an
individual. It is more than a refugee welcome centre, it is a home where the journey
begins. Matthew House did not just give us help; they gave us hope. From refugee to
commissioned officer in the Canadian Armed Forces, none of it happened alone.
It takes a village and I am the product of one."*



STORIES of HOPE



A New Dance

Nono Noelle and her twelve-year-old son Cepha walked through the sliding doors of Matthew House in Windsor. They were exhausted, uncertain, but finally safe.

Despite planning her marriage celebration, political and factional tensions in her home country made unsafe for them so, the heart-wrenching decision was made to flee. That meant leaving behind her husband, her extended family, the two children they had adopted, and everything familiar.

Nono and her son made their way to Windsor, but she was feeling at her lowest and nearly didn't go in. She was thinking, *"If Matthew House can't take us in, where will we go?"* When she finally found the courage to go through the sliding doors and knock on the receptionist's window, she broke down.

The staff gathered around her straightaway and a room was arranged, feeling "immediately very welcomed." After a long time, she felt safe again.

With her basic needs and more being met at Matthew House, and Cepha going to school, what Nono missed most was her independence. She was deeply grateful and she came to think of the staff as her adoptive family. But like any grown child, she was eager to step back out on her own. Less than five months after arriving, she did exactly that. Nono now works full-time at the NextStar battery plant, lives in her own apartment, and is building toward the day she is reunited with her family.

A saying from her home country has guided her through all of it: ***"When you find yourself in a strange place, just join in and dance the way they dance."***

Nono is dancing again.



From Survival to Success

Temi arrived in Windsor with her three young children, exhausted and overwhelmed, and nothing resembling a plan. *"I've slept on the floor with my babies. Everything has been tough."*

She had nowhere permanent to stay and little understanding of how to navigate life in Canada. She found emergency shelter at the Downtown Mission. But each morning at 8, she and her children had to leave. They spent their days at the local library. There, a conversation with the local librarian suggested that there might be a better place for them. And there was... Matthew House.

Matthew House gave her stability and restored her hope. That gave her breathing space to concentrate on sorting out her immigration application so she could press on with what she really wanted: *"to be a successful person in Canada"*.

"People at Matthew House are ready to help you. They don't discriminate. They are thoughtful. You can't fail. They won't let you."

Temi worked as a PSW caring for vulnerable Canadians. She volunteered at a food bank, and now, as **owner of her African food store on Tecumseh Road**, she employs other people and pays taxes. To others in her position, she says, *"Keep pushing. Believe you can be successful."*

Her success is part of a larger Matthew House pattern. She met others there with whom she keeps in touch. *"One is a doctor; one is a nurse... some people now have farms here in Canada. I get my pepper for this store from a farm started by someone who came through Matthew House with me."*

There's no stopping Temi now. Her children are safe, excelling in school, and growing up as Canadians. Her business is filling an overlooked niche in the Windsor marketplace. She has a plan and hope her future.



Board of **DIRECTORS**

Matthew House is honoured to have a group of talented and passionate professionals from diverse backgrounds who provide governance and oversight to the our work.

2025-2026 Board Members

Rev. Larry Graham - Chair

Susan Jackson - Treasurer

Exavelyne Karinganire

Abilola Afolabi

Paul Mordi

Lindiwe Sithole - Vice-Chair

Al De Simon - Secretary

Larry Livingston

Mark Marcotte (resigned)

David Griffith

2025-2026 Board Nominations

The following have been nominated for a three year term:

Rev. Larry Graham

Rev. James Odedeyi

David Griffith

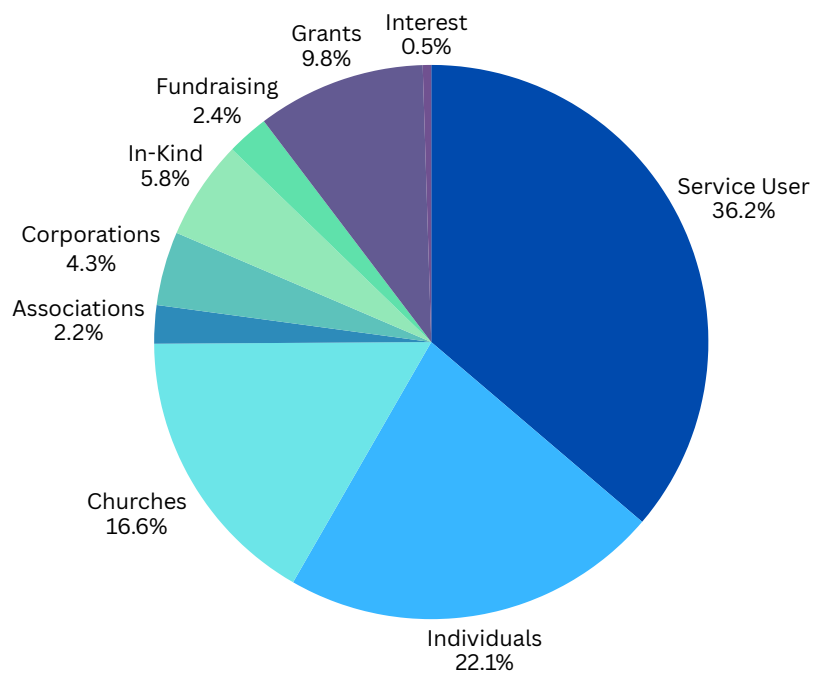
Paul Mordi

There remain seats available on our Board of Directors and committees for individuals with a big heart and skills or experiences that can benefit the work. If this describes you, speak with an existing Board Member or our Executive Director **TODAY!**



FUNDING AND FINANCIALS

Funding Sources 2025



A Sustainable, Community Funded, Settlement Model

The Matthew House model has sustainability built-in as refugees contribute to the cost of their stay. In addition, we cultivate loyal donors including:

- o 48 churches,
- o 28 civic, cultural, and labour groups,
- o 18 businesses/corporations
- o 400+ individuals across the region!

Matthew House has a 24-year track record of solid financial management and proven results. Every dollar invested by a donor is maximized through refugee contributions, volunteer involvement, and other donors!

**In 2025, Matthew House spent just
8.6% ON ADMINISTRATION
5.5% ON FUNDRAISING**



FINANCIAL STATEMENTS

WINDSOR BAPTIST REFUGEE MINISTRIES
 (o/a MATTHEW HOUSE REFUGEE WELCOME CENTRE)
 DECEMBER 31, 2025

STATEMENT OF FINANCIAL POSITION

	Year Ended December 31	
	<u>2025</u>	<u>2024</u>
ASSETS		
CURRENT ASSETS		
Cash	\$ 156,155	\$ 223,877
Accounts receivable	5,288	2,858
HST receivable	10,175	13,973
Prepaid expenses and deposits	<u>53,144</u>	<u>61,750</u>
	224,762	302,458
EQUIPMENT AND LEASEHOLDS--NOTE C		
Furniture and equipment	82,777	82,777
Leasehold improvements - 3185 Forest Glade Dr.	<u>26,375</u>	<u>26,375</u>
	109,152	109,152
Less accumulated amortization	<u>63,628</u>	<u>51,530</u>
	<u>45,524</u>	<u>57,622</u>
	<u>\$ 270,286</u>	<u>\$ 360,080</u>
LIABILITIES AND ACCUMULATED NET ASSETS		
CURRENT LIABILITIES		
Accounts payable and accrued liabilities	\$ 19,416	\$ 19,540
Government remittances payable	520	720
Deferred revenue--Note D	15,840	32,873
Rent deposits	<u>4,192</u>	<u>1,672</u>
	39,968	54,805
ACCUMULATED NET ASSETS		
Equity in equipment and leaseholds	45,524	57,622
Unrestricted	<u>184,794</u>	<u>247,653</u>
	<u>230,318</u>	<u>305,275</u>
	<u>\$ 270,286</u>	<u>\$ 360,080</u>

**STATEMENT OF ACCUMULATED NET ASSETS
 YEAR ENDED DECEMBER 31, 2025**

	Equity in Equipment and Leaseholds	Unrestricted	Total <u>2025</u>	Total <u>2024</u>
Balance at beginning of year	\$ 57,622	\$ 247,653	\$ 305,275	\$ 410,345
Deficiency of revenue over expenditures	(12,098)	(62,859)	(74,957)	(105,070)
Net additions to equipment and leaseholds	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
Balance at end of year	<u>\$ 45,524</u>	<u>\$ 184,794</u>	<u>\$ 230,318</u>	<u>\$ 305,275</u>



FINANCIAL STATEMENTS

WINDSOR BAPTIST REFUGEE MINISTRIES
(o/a MATTHEW HOUSE REFUGEE WELCOME CENTRE)
DECEMBER 31, 2025

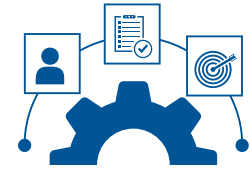
STATEMENT OF OPERATIONS

	Year Ended December 31	
	<u>2025</u>	<u>2024</u>
Revenue		
Rental income	\$ 257,380	\$ 283,319
Donations		
Individuals	162,065	209,045
Churches	121,843	70,964
Associations	16,395	17,461
Corporate	31,650	30,541
Other	42,534	38,759
Fundraising	17,902	12,912
Grants--Note E	72,169	57,556
Laundry machine	8,064	4,205
Interest	239	7,360
Miscellaneous	<u>3,380</u>	<u>1,097</u>
	<u>733,621</u>	<u>733,219</u>
Expenditures		
Wages and benefits	413,185	416,448
Lease expense--Note F	140,355	137,755
Utilities	72,302	94,870
Property taxes	52,625	51,092
Refugee food, transportation and services	42,369	43,777
Insurance	31,279	26,276
Repairs and maintenance	10,572	15,817
Non-recoverable HST	8,347	10,359
Marketing and fundraising	6,849	4,673
Telephone and internet	6,117	7,481
Professional fees	4,750	4,500
Membership fees and dues	3,904	3,986
Office supplies and miscellaneous	1,630	4,040
Interest and bank charges	1,377	1,372
Travel and mileage	819	1,029
Donations to other charities	-	600
Amortization	<u>12,098</u>	<u>14,214</u>
	<u>808,578</u>	<u>838,289</u>



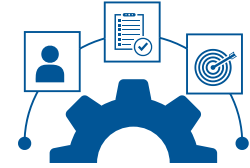
**Our full Audited Financial Statements
are available by request!**

2026 DRAFT OPERATIONS BUDGET



	2025 Budget	2025 Actual	2026 Budget
Revenue			
Donations - Individual	175,000.00	162,065.00	175,000.00
Donations - Churches	82,000.00	121,842.59	82,000.00
Donations - Associations	25,000.00	16,395.00	20,000.00
Donations - Corporations	65,000.00	31,650.00	40,000.00
Donations - In-Kind	40,000.00	42,534.00	20,000.00
Fund Raising Activities	50,000.00	17,901.98	65,000.00
Fee for Service (Moving)	3,000.00	590.00	3,000.00
Interest	3,000.00	238.71	1,500.00
Misc Revenue	2,000.00	3,379.53	3,552.00
Grants	109,501.00	72,169.00	65,000.00
Total Revenue	\$554,501.00	\$444,732.02	\$475,052.00
Expenses			
Human Resources	481,311.06	416,780.79	333,358.30
Tithing	4,710.00	0.00	4,710.00
Program Spending	51,400.00	42,264.21	29,250.00
Insurance	20,124.68	20,831.83	22,137.15
Membership Fees	900.00	1,141.00	1,200.00
Audit and Legal Fees	4,500.00	2,654.87	5,500.00
Networking	400.00	0.00	250.00
Conferences/Training	2,000.00	532.51	1,000.00
Postage & Courier	150.00	223.33	225.00
Office Supplies & Printing	2,500.00	1,868.15	2,000.00
Office Equipment	1,000.00	705.09	1,000.00
Software	21,000.00	263.42	300.00
Tech Support	500.00	0.00	0.00
Marketing & Promotion	1,000.00	81.46	750.00
Volunteers	1,500.00	145.64	400.00
Telephone & Internet	6,122.01	6,117.30	6,300.00

2026 DRAFT OPERATIONS BUDGET



	2025 Budget	2025 Actual	2026 Budget
Expenses			
Travel - Staff	500.00	0.00	500.00
Mileage - Staff & Volunteers	2,500.00	818.95	1,200.00
Bank & Credit Card Fees	1,300.00	1,377.20	1,200.00
Donation Processing Fees	4,000.00	2,596.55	2,500.00
Fund Raising Activities	3,500.00	3,001.70	2,500.00
Miscellaneous	250.00	135.58	250.00
HST Not Recoverable	9,000.00	8,346.73	9,000.00
Total Expenses	\$621,167.75	\$509,886.31	\$425,530.45
Net Properties Budget	-\$2,479.59	-\$48,835.98	\$9,196.16
Net Income	-\$69,146.34	-\$113,990.27	\$58,717.71

Budget Changes for 2026

Operational Spending

↓ **31.5%**

-19.4% from staffing
-43% from program

Revenue (from actual)

↑ **6.8%**

14% lower than
2025 budget

2026 DRAFT PROPERTIES BUDGET



	2025 Budget	2025 Actual	2026 Budget
Revenue			
Rent	339,777.00	259,610.03	339,777.00
Facility Rent	2,250.00	1,075.00	1,250.00
Laundry	11,000.00	8,064.49	10,000.00
Total Revenue	\$353,027.00	\$268,749.52	\$351,027.00

Expenses			
Rent	139,807.60	141,376.92	139,807.60
Property Taxes	55,000.00	52,625.20	54,000.00
Equipment Rental	0.00	2,470.80	2,500.00
Utilities	85,000.00	72,301.54	79,000.00
Property Insurance	9,652.65	10,425.30	10,700.00
Improvements	2,350.00	754.69	2,350.00
Repairs	4,500.00	3,229.55	9,000.00
Cleaning & Maintenance	4,000.00	3,104.30	3,700.00
Furniture Purchases	0	144.00	0.00
Lost Rent at 12%	40,773.24	31,153.20	40,773.24
Total Expenses	\$341,083.49	\$317,585.50	\$341,830.84
Net Properties Budget	\$11,943.51	-\$48,835.98	\$9,196.16

In 2026, we will be making surplus space available for longer-term rental to refugee claimants and permanent residents at “Affordable Housing” rates, which will help supplement our revenue.

We also anticipate a significant Property Tax Rebate from the City of Windsor which is not reflected in these budget drafts.



CONNECT

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 519.945.7627  info@matthewhousewindsor.org